

Amazing 2017 FAQs

Amazing Call Center Information

- Phone Number: 800-323-5743
- Email: support@brushfiretech.com
- Hours: Monday – Friday, 9 AM – 6 PM (Eastern Time)

Amazing 2017 Dates

- February 16th & 17th 2017

Speakers

- Holly Wagner from Oasis Church in Los Angeles, California
- Julie Mullins (Host Church Pastor) from Christ Fellowship Church in Palm Beach Gardens, Florida

Can anyone attend Amazing 2017?

- This event is open to ladies of all ages. Unfortunately, this event is not for men (Our men's event is in October!)

Event Location

- Christ Fellowship Church Gardens Location
5343 Northlake Blvd. Palm Beach Gardens, FL 33418

Travel Directions:

- From I-95 North: Take exit 77 for Northlake Blvd. Turn left onto Northlake Blvd. and drive for 1.4 miles. Christ Fellowship Church Gardens Location will be on the right.
- From I-95 South: Take exit 77 for Northlake Blvd. Turn right onto Northlake Blvd. and drive for 1.3 miles. Christ Fellowship Church Gardens Location will be on the right.

Tickets

- Event goers **MUST** show their ticket upon arrival to Amazing 2017. They can bring printed tickets or show the ticket on their smartphones.

Will Call

- *There will be multiple will call areas where event goers can go if for some reason they forget to bring their ticket or if they do not have it on their phone.*

Event Length

- *5:00 PM – 10:00 PM*

Schedule

- *Event begins at 5:00 PM*
- *Food Trucks and Amazing Market open from 5:00 PM – 6:45 PM*
- *Doors open at 6:15 PM*
- *Program (Inside) from 7:00 PM – 8:45 PM*
- *After party and Amazing Market open from 8:45 PM – 10:00 PM*

Food/Meals Available

- *There will be food trucks prior to the event with food for purchase. They will be open starting at 5 PM. Coffee and small desserts will be served after the event.*

Doors Open: Earliest time people can arrive before the event start.

- *The event begins at 5 PM with food trucks and multiple vendors in our Amazing Market. The actual event will begin at 7 PM inside the worship center. **Doors for that segment will open at 6:15 PM.***

Refunds / Exchange Policy: Are even exchanges allowed between the 2 events or to move someone to sit next to others etc.? Are any refunds allowed and if so, are there certain situations to allowing a refund?

- *Refunds for this event will be allowed until February 10th at the end of the day. Those seats should become available again once the refund has been processed.*
- *Even exchanges will be allowed until each night is sold out.*
- *Event goers can move their seats to sit next to others if those seats are available.*

Do volunteers attend Amazing at no cost?

- All event goers should purchase a ticket for admission inside the Worship Center.
- Volunteers will need to purchase tickets.

On Site Box Office / Registration: Can attendees purchase tickets anywhere ahead of time without calling in or going online?

- *There will be ticket kiosks at each of our locations of the church the weekends of January 14th & 15th and January 21st & 22nd.*
- *Other than kiosks, the only way to purchase tickets is by going online.*

Child Tickets/Childcare: Is there childcare available? Can attendees bring children? If children attend, is there a cost? Free for younger lap children?

- *There is not childcare for this event.*
- *This program is recommended for those who are middle school aged and up.*
- *Ladies are welcome to bring infants.*
- *A ticket must be purchased for each attendee (unless it is an infant or very young child not taking up a seat)*

Deaf/Hard of Hearing Seating: Any special seating/closed caption/ASL

- *There will be seats reserved for those needing ASL. These seats will be reserved until January 20th and will be released for sale to the public after January 20th. The link for those tickets is <https://cftoday.brushfireapp.com/amazing/435172/?seatcode=AMAZING2017ASL§ion=I> and the access code is AMAZING2017ASL.*

Handicap Seating

- *Handicap seating will be available for Amazing 2017. Those needing handicap seating will need to do so through the call center. The phone number for the call center is located on the website as people go to purchase tickets.*

Are there group discounts?

- There are no group discounts for Amazing 2017.

Can other churches attend Amazing?

- *The experience speaks to the heart & house of CF women but other churches are welcome.*

Parking: Are there paid parking or is it free?

- *Parking for Amazing 2017 is free.*

Food & Drink allowed during event

- *Food and drinks are not allowed inside the Worship Center.*

Photo & Video Policy

- *Photos and Videos are allowed throughout the event. Event goers are encouraged to post on social media about their experience.*

Restrooms

- *There are multiple restrooms located around the worship center. Most men's restrooms will be converted to women's restrooms for this event.*

Elevators

- *There will be no elevators needed at this event.*